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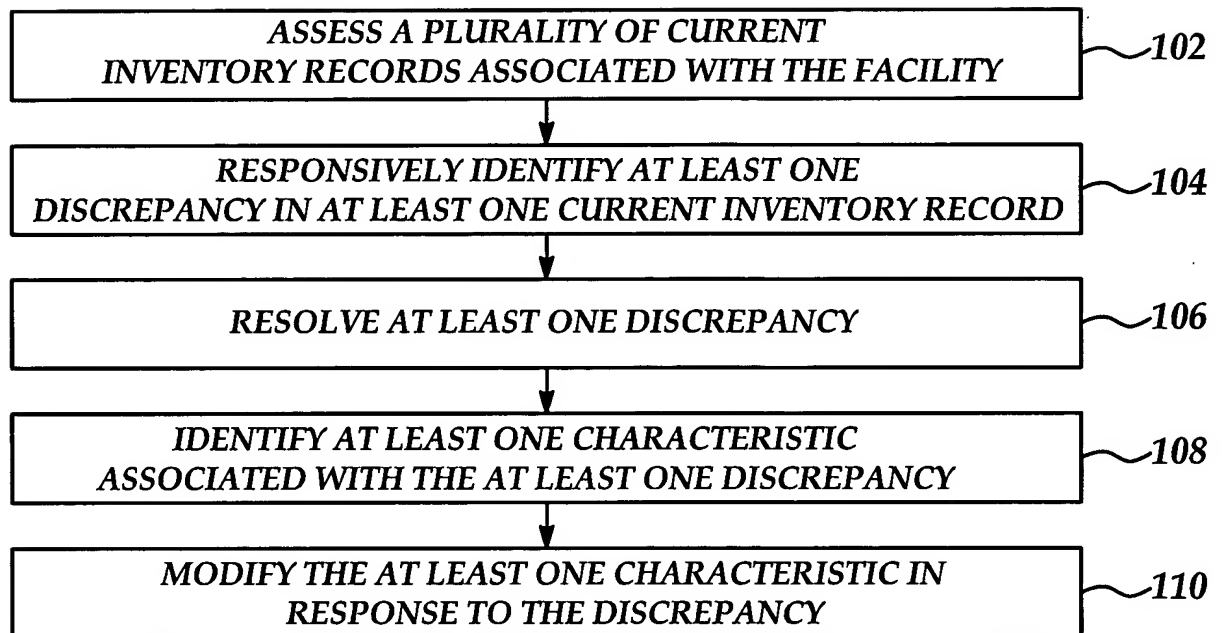


Figure 1

300

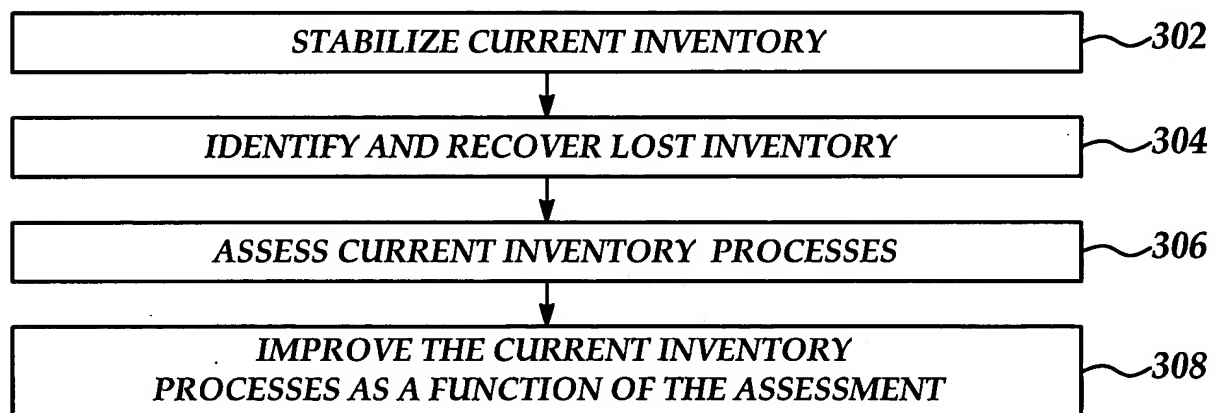


Figure 3

200

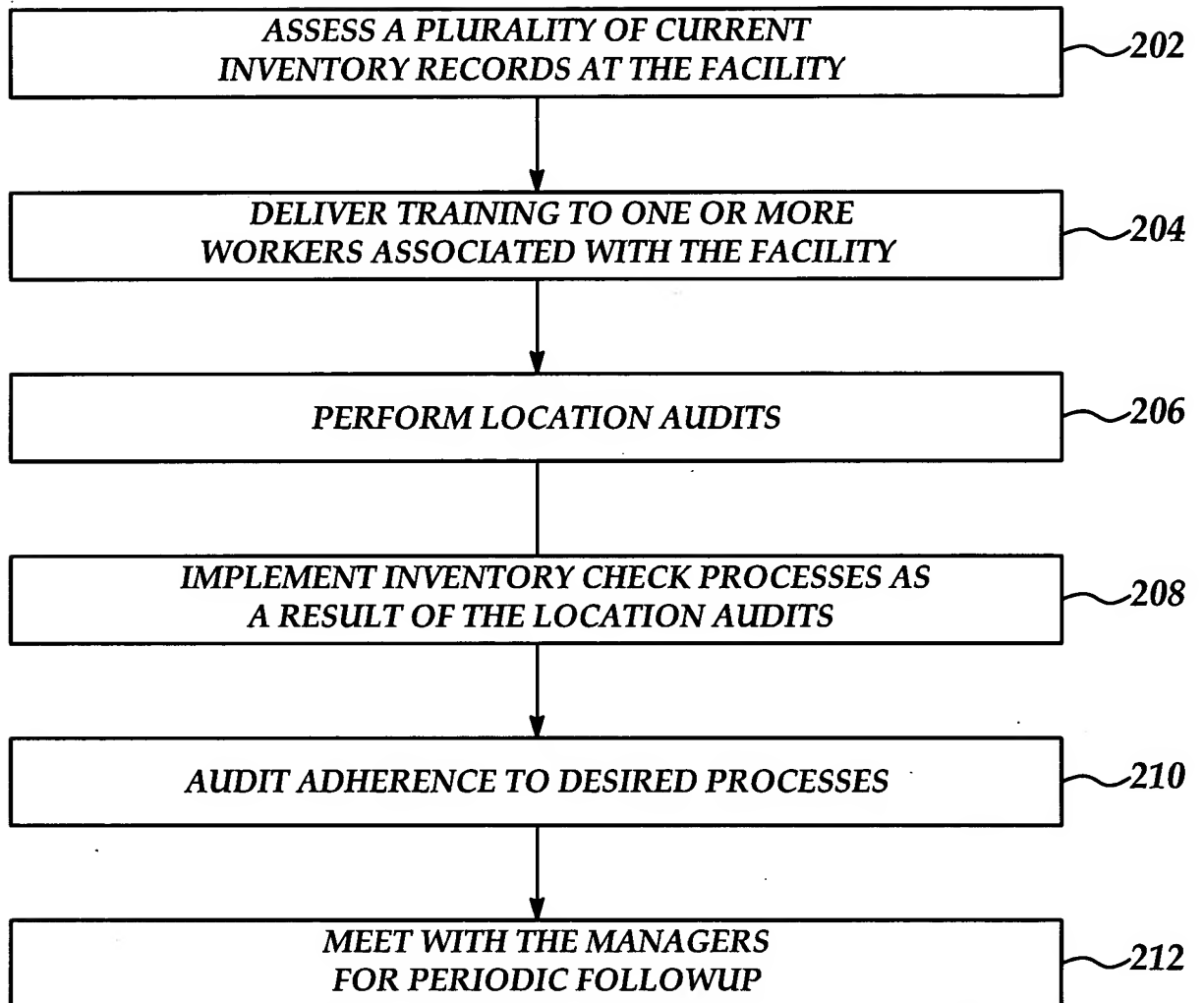


Figure 2

| Definition of Projects and Phases | | Activity |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------|----------|
| FUNCTION | ACTIONS | |
| <u>Phase 1/Facility Stabilization</u> | Provide Location Audits if Needed | A |
| | Perform an Inventory Analysis (e.g., using a process such as a statistical test count) | B |
| | Communicate process to facility management and provide associated awareness training where appropriate | C |
| | Review inventory analysis (including location audits if performed) with facility management | D |
| | Develop a plan to perform functions associated with identified issues, e.g., vagrant stock, grief resolution etc | E |
| | Assign responsibilities for the implementation of the plan | F |
| | Implement a revised role of identified job functions (e.g., stock counter coordinator, inventory counter) | G |
| | Explain performance metrics to be used | H |
| | Establish and explain supervisor procedures | I |
| | Establish modified (or new) warehouse procedures | J |
| | Perform another inventory analysis (e.g., a second statistical test count and location audit if appropriate) | K |
| | Review inventory analysis to ensure facility is stabilized | L |
| | Develop a communication link between client and consultants to manage/ coordinate ongoing activities | M |

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Figure 4

